McAfee MVISION Endpoint

Frequently Asked Questions

McAfee® MVISION Endpoint complements the basic security of Microsoft Defender Antivirus, Defender Exploit Guard, and Windows Firewall with advanced machine learning defenses for zero-day, file and fileless threats.

Below are some Frequently Asked Questions (FAQs):

Q: What is it?

A: McAfee MVISION Endpoint delivers enhanced detection and correction capabilities to augment native Windows OS defenses. Machine learning, credential theft monitoring, and rollback remediation augment the built-in basic security controls and effectively combat advanced, traditional and zero-day threats. It is managed by our industry-leading McAfee® ePolicy Orchestrator® (McAfee ePO™) platform, which provides a single-pane-of-glass console to manage Microsoft and McAfee defense settings, as well as a centralized view of the attack surface.

Q: Who is it for?

A: McAfee MVISION Endpoint is for any customer with Windows 10, Windows Server 2016, and above who is interested in:

- Leveraging native security to cut costs
- Protecting endpoints from sophisticated threats
- Simplifying endpoint defense management

Q: How is it managed?

A: Current customers can leverage existing on-premises deployments of McAfee ePO software or investments in Amazon Web Services (AWS) environments by deploying McAfee ePO software virtually to help eliminate the need for physical assets. A guided setup wizard allows organizations to get up and running in minutes. And like any AWS environment, auto-scaling and elasticity of your McAfee ePO software workload is built in.

For customers that want a dramatically simple approach, we are excited to announce a multitenant, global, enterprise McAfee ePO Software-as-a-Service (SaaS) offering: McAfee® MVISION ePO™. McAfee MVISION ePO completely removes the deployment and maintenance overhead of a backend management infrastructure. Current customers with on-premises solutions who want to leverage this approach will be offered the tools to migrate their environments.

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Q: **Can I purchase and manage McAfee MVISION Endpoint and McAfee® Endpoint Security?**

A: Yes, entitlements to both solutions are provided through one purchase, and management remains centralized for both using McAfee ePO software. McAfee MVISION Endpoint is designed specifically for Windows 10, WIndows Server 2016, Server 2019, and above and is designed to complement native Windows security. It is recommended for customers who want to harden their endpoint protection by detecting sophisticated threats missed by Microsoft Defender, a lighter security footprint, and cohesive management of both Microsoft and McAfee technologies.

McAfee Endpoint Security is the McAfee endpoint security platform with multiple layers of integrated defense and is recommended for customers who need cross-platform support (Mac, Linux, Windows) and advanced capabilities for incident response and remediation.

Customers should assess their needs to determine which deployment best suits their environment and security needs.

Q: **How is it licensed/sold?**

A: Customers purchase a single unified endpoint protection offering with the flexibility to choose from McAfee MVISION Endpoint for Windows 10 environments or McAfee Endpoint Security for cross-operating system (OS) protection and enhanced incident response. Licensing is subscription-based, per user, and McAfee ePO is included with the license.

Q: **Is there an additional charge or cost for current customers?**

A: Current customers can purchase McAfee MVISION Endpoint at the time of their renewal or add to their existing license at a pro-rated fee that coincides with the remainder of their current contract.

Q: **How is it installed?**

A: After you license McAfee MVISION Endpoint, you can find it in the software download area. You can also check in the McAfee MVISION Endpoint package and extensions from the Software Catalog. The next steps are then determined by the preferred management option.

- **McAfee MVISION ePO:** The login URL will be sent to customers after the purchase and deployments can be created or scheduled from the online console.

- **On-Premises McAfee ePO software:** Download the McAfee ePO software extension for McAfee MVision Endpoint and the deployment package, and then check it into McAfee ePO software.

- **McAfee ePO software in AWS:** Everything will be pre-checked in following the creation of the AWS instance.

Q: **What if I have a current McAfee solution?**

A: Customers with McAfee® VirusScan® Enterprise should migrate to McAfee Endpoint Security or deploy McAfee MVISION Endpoint, depending on their business needs. Customers that have deployed or migrated to McAfee Endpoint Security already

but who want to use McAfee MVISION Endpoint will need to license it and deploy it using the out-of-the-box settings that are included. A current McAfee ePO software deployment can be used to manage the new McAfee MVISION Endpoint deployments or separately using McAfee MVISION ePO.

Q: **Does it require an internet connection?**

A: McAfee MVISION Endpoint works online and offline. Because the latest information on threat behaviors, content, and product updates are delivered when endpoints are online, an internet connection is recommended. A connection will help ensure McAfee technologies are always up to date and are able to combat the newest emerging threats as they appear in real time globally.

Q: **What makes McAfee MVISION Endpoint different?**

A: McAfee MVISION Endpoint provides a unified management experience across McAfee and Windows Defender security controls. Instead of adding another management console and duplicating policy management, Windows Defender Antivirus, Defender Exploit Guard, Windows Firewall settings, and McAfee policies are managed centrally.

One console gives you control over your endpoints and visibility into your compliance, including BitLocker.

Unlike alternatives that are limited to one form of machine learning analysis, McAfee can perform static, behavioral, and fileless malware analysis for stronger threat protection and lower false positives.

Q: **What environments is McAfee MVISION Endpoint compatible with?**

A: It is designed for use with Windows 10, Windows Server 2016, Server 2019, and above.

Click **here** for a full list of technical requirements and compatibility. McAfee Endpoint Security is recommended for customers with Mac OS and Linux in their environments. Both Windows and Macintosh systems can be managed by the same policy configurations in McAfee ePO and cross-OS Threat Prevention Extensions can simplify management.

Q: **Where can I go to learn more about McAfee MVISION Endpoint?**

A: Additional materials can be found on: **mcafee.com/MVISIONEndpoint** and within online help.

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